



# VIK-01

## User Manual

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# 1 Overview

## 1.1 Overview

VIK-01 intercom kit include i504W and i60, the kit integrates advanced audio and video technology with a user-friendly operation process. With power connection and simple configuration, installation and deployment are quickly completed, achieving true plug-and-play functionality. This kit provides a secure and reliable access control experience, a free app experience, and features efficient and convenient communication capabilities, helping to create a comprehensive solution.

## 1.2 Specification

	<b>i504W</b>	<b>i60</b>
Material	ABS	ABS+PC
Screen	7-inch 1024*600	/
WiFi	2.4G/5G	/
Camera	/	200W pixels
Bluetooth	/	Support
Interface	8 * Short circuit input 1 * Door bell input 1 * Short circuit output 1 * RS485	Weigand input * 1 Weigand output * 1 Short circuit output * 1 Short circuit input * 2 Tamper alarm
Network	10/100 Mbps adaptive	10/100 Mbps adaptive
Installation	Wall-mounted	Wall-mounted, Rain cover

## 1.3 Noun Explanation

<b>Noun</b>	<b>Description</b>
FCMS	Fanvil Cloud Management System Primarily applicable to community, villa, and office environments.
Fanvil Link	The Fanvil APP works in conjunction with the system to perform operations such as door unlocking and

	monitoring for access control devices.
VIK-01	KIT includes the i504W and i60 devices. Used with FCMS and the app, it allows door opening, calling, monitoring, and other operations via the app.

## 2 KIT User Manual

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KIT supports registering the app and connecting to the FCMS system in two ways:

- Wizard setup
- Menu setup

### 2.1 Initial Setup

- Power on the KIT's door phone and indoor station devices, ensuring they are connected to the same network. If you want to use the app, make sure the network is connected to the internet.
- Ensure the KIT devices are being configured for the first time. If they have been used before, please reset them to factory settings before use.

### 2.2 Wizard Setup

Configure the settings through the wizard and connect to FCMS for use.

#### Wizard Interface Buttons:

- **[Skip All]**: Skips the wizard setup and enters the standby screen.
- **[Previous]**: Returns to the previous wizard setup screen.
- **[Next]**: Proceeds to the next wizard setup screen.
- **[Skip]**: Skips the current wizard setup.
- **[Save]**: Saves the current settings.

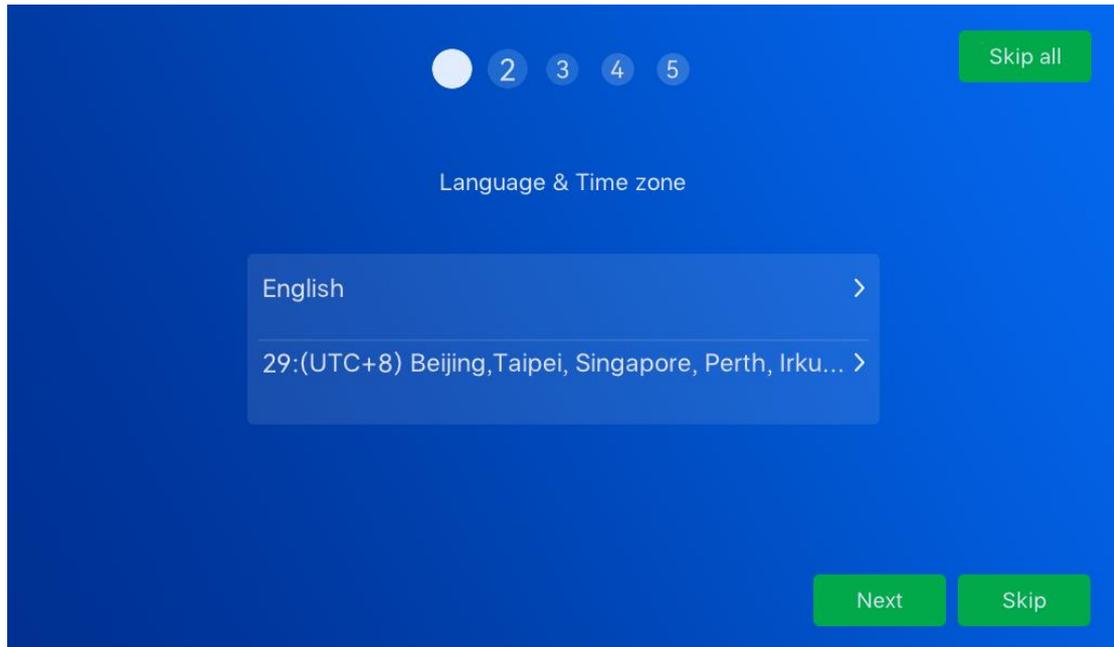
#### Steps are as follows:

- Set Language and Time Zone: Select your region and language, then click Next.
- Set Network: Choose to use WiFi or Ethernet. After configuration, click Next.
- Scan KIT Devices on the Same LAN: Configure the device network and name. Once completed, select the devices in your KIT and click Next.
  - On the **Discovery Device** screen, the system will automatically scan for KIT devices on the local network. Ensure all KIT devices are in the same network environment.

- Click the **Settings** button  on the right of the device you want to configure, enter the device name, and set up the network.
- After completing the setup, click **Save** to return to the device discovery list automatically.
- Select the devices in your KIT and click **Next**.
- Scan the QR code to download and register an app account.
  - Use your mobile browser to scan the QR code to download the app, or search for "Fanvil Link" on Google Play, the App Store, or the Fanvil official website to download it.
  - After the download is complete, open the app and go to the login page.
  - Tap the scan icon  on the login page to scan the QR code on the indoor station.
  - The app will then enter the account registration page. You can register using either your email or phone number (for details, refer to: [Register App Account](#)).
  - After successful registration, set your login password and confirm it.
  - Once the login password is set, you will automatically enter the app homepage, where you can perform operations like door opening and calling.
- **Automatic Discovery:** If you have registered an app account, you can skip this step. If you haven't registered, the app will automatically discover the access control and indoor station devices on the local network, allowing you to use them directly.

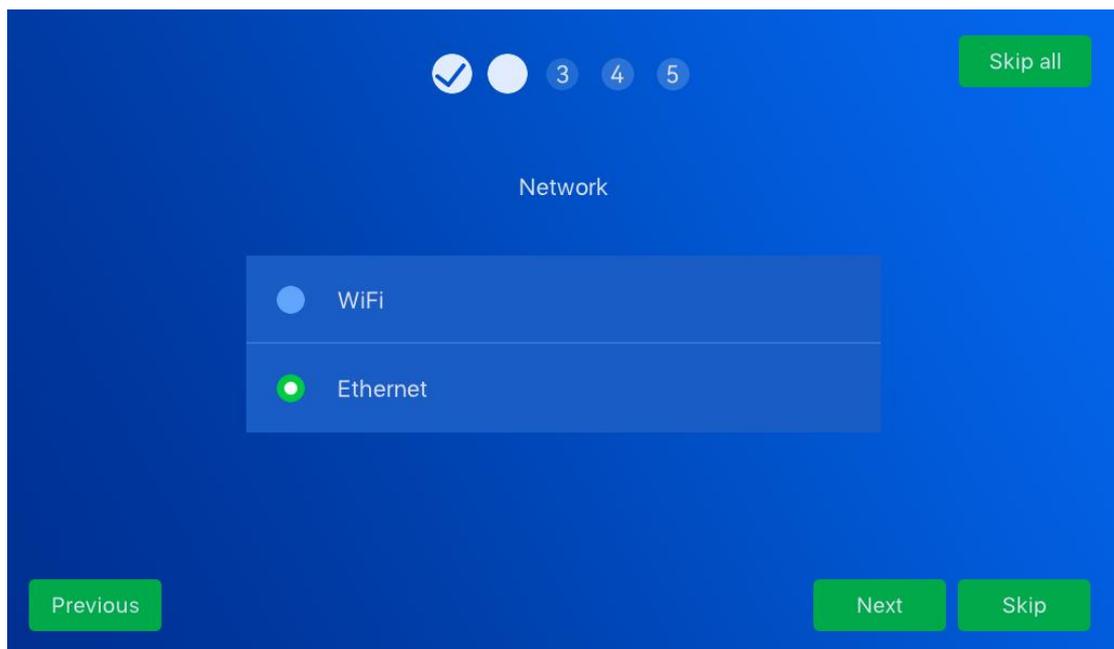
### 2.2.1 Set Language and Time Zone

Set the language and time zone. Select your region and language.



### 2.2.2 Set Network

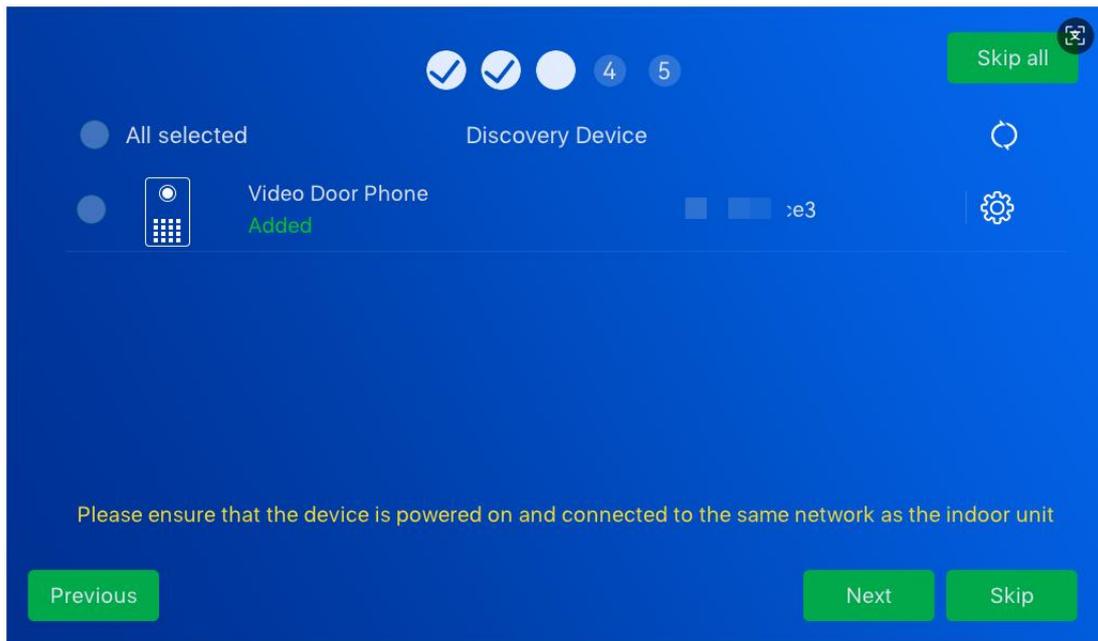
Supports network mode setup, allowing you to choose either WiFi or Ethernet.



### 2.2.3 Discovery Device

Scan the KIT devices on the local network, then set the device name and

network.



**Description:**

Noun	Description
<b>Basics</b>	
Device Name	Set the device name, which will be displayed on the app's device list screen.
<b>Network</b>	
Connection Mode	The network mode supports both static and dynamic options, with dynamic set as the default.
IP Address	Set the device's static IP address.
Subnet Mask	Set the subnet mask
Gateway	Set the gateway address
Primary Domain Name	Primary DNS server IP address
Secondary Domain Name	Secondary DNS server IP address.

**Rescan:**

- Click  on the **Discovery Devices** screen.

- The device will rescan and display the devices on the local network.

**Note:**

- When scanning for devices, ensure that the devices are powered on and in the same network environment as the indoor station.

## 2.2.4 Download and Register the App

### Download APP:

- Use your phone to scan the QR code on the indoor station to download the app.
- Alternatively, search for "Fanvil Link" on Google Play, the App Store, or the Fanvil official website to download the app.

### Register the App:

- After downloading, open the app and go to the login page.
- Tap the scan icon  on the login page to scan the QR code on the indoor station.
- The app will enter the account registration page, where you can register using either your email or phone number (see: [Register App Account](#)).
- After successful registration, set your login password and confirm it.
- Once the login password is set, you will automatically enter the app's homepage.

## 2.3 Menu Setup

If the user has not registered the app through the wizard setup, they can register by going to **[Menu] >> [Settings] >> [Advanced Settings] >> [APP]**. The default password for Advanced Settings is "123".

### The specific steps are as follows:

- Click the **[Scan]** button on the app interface to enter the device list scan screen.
- Select a device from the KIT bundle, then set the device name and network

information.

- After selecting the device from the KIT bundle, click Save .
- Go to the Download and Register App screen, or you can directly click the **[Register App]** button on the app interface to enter the app download and registration page. Follow the instructions for Downloading and Registering the App.
- After registration is complete, you can access the app's homepage and perform operations like door opening, calling, etc.



**Note:**

- When clicking Register App directly on the app interface, ensure that you have scanned and saved the device first.

### 3 Manage KIT Devices

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Users can manage devices through the app, supporting functions such as adding, editing, deleting, and replacing devices.

#### 3.1 Add Devices

Go to **[Me]** >> **[Device Management]** in the app, Click Add , select the device type, enter the device name and MAC address, then tap Submit to successfully add the device.

**Description:**

Noun	Description
Device Type	Door Phone : Door phone device Indoor Station: Indoor station device
Device Name	Set device name
Device MAC Address	The device's MAC address can be entered manually or added by scanning the barcode. The MAC address supports the following format: XX:XX:XX:XX:XX:XX XX-XX-XX-XX-XX-XX XXXXXXXXXXXX

**Scan to Set MAC Address:**

- Click [Add]  .
- After setting the device type and name, Click  .
- Enter the scan interface, align the frame with the MAC barcode on the device packaging or the sticker on the back of the device. If there are multiple barcodes, select the MAC address.

### 3.2 Edit Device

Go to **[My]** >> **[Device Management]** in the app, click the Edit button  on the right of the device you want to edit, modify the device type and name, then tap Submit to successfully edit the device.

#### Note:

- Be cautious when modifying the device type. If the selected type does not match the actual device, certain features may become unavailable.
- Modifying the device MAC address will directly delete the existing device and add a new one. This should only be done when replacing a device, so please proceed with caution.

### 3.3 Delete Device

Go to **[Me]** >> **[Device Management]** in the app, tap the Delete button  on the right of the device you want to remove, confirm the deletion, and the device will be removed from your device list.

After deleting the device, it will no longer appear on your app's homepage.

### 3.4 Replace Device

Go to **[Me]** >> **[Device Management]** in the app, tap the Edit button  on the right of the device you want to edit, modify the device MAC address, confirm the changes, and tap Submit to successfully edit the device.

The device MAC address should only be modified when your device needs to be replaced. It is not allowed to modify it casually under other circumstances.

## 4 APP Account Manage

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Users can register an account, manage family members, deactivate the account, and recover the password through the app.

### 4.1 Register App Account

When using the KIT device, users can register an app account through Fanvil Link. The app account can be registered in the following two ways:

- Email registration
- Phone number registration

Scan the registration QR code on the indoor station device to enter the app registration screen and register an account

#### 4.1.1 Email

After scanning, you will enter the account registration screen, where email registration is the default. The steps for email registration are as follows:

- Enter your email address.
- Click Get Verification Code, and the code will be sent to the entered email.
- Enter the verification code and click Submit. You will be prompted that registration is successful.
- Set a login password. Once completed, you will be directed to the app's main page.

**Description:**

Noun	Description
Email	The registered email address can be used to log in after setup.
Verification Code	The email registration verification code will be sent to the provided email address.

New Password	Set the account password, which must include uppercase and lowercase letters, numbers, and special characters.
Re-enter Password	Confirm the entered account password.

### 4.1.2 Phone Number

After scanning, you will enter the account registration screen, where email registration is the default. To switch to phone number registration, click "Switch to Phone Number Registration". The steps for phone number registration are as follows:

- Select the country code and enter your phone number.
- Click Get Verification Code, and the code will be sent via SMS to the provided phone number.
- Enter the verification code and click Submit. You will be prompted that registration is successful.
- Set a login password. Once completed, you will be directed to the app's main page.

#### Description:

Noun	Description
Phone Number	The registered phone number can be used to log in after setup.
Verification Code	The phone registration verification code will be sent via SMS to the provided phone number.
New Password	Set the account password, which must include uppercase and lowercase letters, numbers, and special characters.
Re-enter Password	Confirm the entered account password.



#### Note:

- If your country is not listed in the country code list, it means that phone number verification for login is not available in your country.

## 4.2 Family Management

Users can manage family member accounts through the main family account, with support for adding and deleting family members.

### 4.2.1 Add Family Member

The family master account can add family member accounts through the app, supporting two methods:

- Email
- Phone number

**The process to add a family member is as follows:**

- Go to **[Me]** >> **[Family Management]**.
- Click Add  to add a family member.
- Enter the member's username, email address, or phone number. You must choose either email or phone number.
- Check the option to generate a QR code. After submitting, the app will display the family member's QR code, and the family member can log in by scanning this QR code after installing the app.
- Click **[Submit]**.

**Family member account status:**

- Pending activation: The account has been created, but the family member has not logged in yet.

 **Note:**

- The family master account can add up to 4 family member accounts.
- If the family master account has not set an email, it must add the email address of the master account first. The family member's login QR code will be sent to the

master account's email.

**The process to activate the account is as follows:**

- Open the family member account details created by the family master account. The QR code will be displayed on this screen.
- Alternatively, save a screenshot of the QR code to the phone's gallery and send it to the family member via a third-party app.
- The family member opens the app and clicks the Scan icon .
- Align the phone with the QR code and place it in the center of the viewfinder. After successful recognition, the app will automatically log in.
- Alternatively, click the Album icon on the scan screen, open the saved QR code image, and after successful recognition, the app will automatically log in.

 **Note:**

- If the option to generate a QR code is not selected, you can find the login QR code in the family master account's email and use the mobile app to scan and log in.

#### 4.2.2 Delete Family Member

The family master account can delete family members through the app.

**The steps to delete a family member are as follows:**

- Go to **[Me] >> [Family Management]**.
- Click on the family member account to be deleted.
- Enter the family member's detailed information page and click Delete to remove the family member. After deletion, the family member will no longer be able to log in using this account.

 **Note:**

- Only the family master account has the ability to delete family members.

## 4.3 Deactivating APP Account

### 4.3.1 Deactivating Family Member Account

Users can deactivate their account through the APP by going to **[Me]** clicking on the user avatar to enter the account information page, then clicking on **[Delete Account]** to proceed with account deactivation.

After deactivating the account, the associated phone number or email will no longer be available for login.

 **Note:**

- Deactivating the account will render it unusable, please proceed with caution.

### 4.3.2 Deleting the Main Account

The user can go to **[Me]** in the app, click on the user avatar to enter the account information page, and click **[Delete Account]** to deactivate the account.

After the main account is deleted, the family member accounts will also be deactivated, and the KIT device will be unlinked from the account.

 **Note:**

- Deactivating the account will render it unusable, please proceed with caution.

## 4.4 Forget Password

If you forget your password, you can reset it through the APP.

**The steps to reset your password are as follows:**

- On the APP login page, click **[Forgot Password]**
- Enter the registered email address and click **[Get Verification Code]**.
- The verification code will be sent to the registered email address. Enter the code.
- Once the verification is successful, enter a new password and confirm the new password, then submit to save.
- Use the new password to log in.